

## **PanTerra Networks Adds New Mobile Functionality to its SmartBox Cloud File-Sharing Service to Deliver Real-Time Collaboration and Unified Communications Capabilities**

**Santa Clara, Calif.,** – Aug. 5, 2014 – [PanTerra Networks](#), the leading provider of unified cloud services for mid-market enterprises, announced today the addition of new mobile functionality to its SmartBox cloud file-sharing and storage service to deliver real-time collaboration and unified communications capabilities. SmartBox-UCC combines the functionality of the company's Mobile UCC (Unified Cloud Communications) application with its SmartBox file-sharing application for a more unified solution that delivers ultra-reliable service and a lower total cost of ownership for the mid-market. Additionally, customers will receive improved security features, including built-in multi-factor authentication (MFA), in-transit/at-rest encryption and remote blocking for additional IT peace of mind. The application is immediately available for Apple and Android operating systems.

With SmartBox-UCC, customers can streamline the management of multiple cloud services, thus reducing complexity as well as lowering the total cost of ownership for IT. In addition, all cloud services operate through a single unified platform, so the potential for downtime due to outages is eliminated, making SmartBox ultra reliable and ensuring uninterrupted real-time communications. All of this on a smartphone or tablet with "face-time" video/audio functionality, secure messaging and access to files on the go makes SmartBox the perfect solution for the mobile worker.

"This is the best of both worlds for Sutherland Networks," said Bill Sutherland, president and CEO of Sutherland Networks. "I have been using SmartBox for sharing all my customer proposals and network diagrams, and UCC for staying connected with existing clients. Now, with the unified application, I can collaborate; for example, I can video conference with future prospects and current clients, all from a single mobile application. This allows me to take my whole office with me, making me more productive and accessible."

Mobile SmartBox-UCC is a secure mobile application extending PanTerra's award-winning desktop UCC application to mobile devices. The application implements full multi-phase authentication and encrypted communications pervasively across all devices, including desktops, tablets, smartphones and SIP-based IP phones, ensuring safe and secure access to all WorldSmart services and communications content. In addition, SmartBox-UCC uses innovative push technology that reduces battery drain and provides reliable delivery of messages and calls even when a mobile device is turned off or the app is in background mode. SmartBox-UCC runs on iOS- and Android-based devices and uses Wi-Fi, 3G or 4G cellular networks, further extending PanTerra's international reach and mobile connectivity options.

SmartBox-UCC significantly improves upon today's separate store, share and sync features, which have been available as separate offerings for several years. SmartBox-UCC builds in unified communications features, such as audio/video calling and conferencing, secure IM, and presence and full web meeting collaboration, to create a unified application that simplifies how businesses function on the go. PanTerra also allows customers to deploy full end-to-end management of its cloud services, last-mile bandwidth and associated networking equipment to take advantage of service attributes far exceeding industry averages in availability, reliability, security, scalability, quality of service (QoS), service level agreement (SLA) and support. These attributes ensure optimal performance of a customer's full communications solution while guaranteeing complete IT peace of mind.

"PanTerra's new integrated SmartBox-UCC mobile app integrates two of the most basic business collaboration needs: file sharing and communications," said Terri McClure, senior analyst, ESG. "Add on the enhanced security and solid service reliability, and IT now has a compelling manageable solution for its mobile workforce."

PanTerra Networks' SmartBox-UCC application is available now and can be downloaded via the Apple or Google Play app stores.

### **About PanTerra Networks**

PanTerra Networks is a unified cloud service provider, delivering WorldSmart, its family of secure, ultra-reliable, future-proof unified cloud services. WorldSmart includes SmartBox, the world's first file sharing service that communicates. It also includes CloudUC, a complete unified communications service that can upgrade and replace an enterprise's existing communications infrastructure with a next-generation cloud-based communications service. With PanTerra's unified cloud service solution, enterprises gain the highest levels of security, scalability, reliability, availability, quality of service, service level agreement and support available while significantly lowering their total cost of operations and IT administration complexities. PanTerra Networks solutions are available through a global network of channel partners. For more information, call us at 1.800.805.0558 or visit [www.panterrannetworks.com](http://www.panterrannetworks.com).

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