

PanTerra Expands Application Integration with WorldSmart Giving Customers Seamless Interoperability

Integration connects PanTerra's CloudUC with 3rd party cloud applications for better functionality and customer interactions

SANTA CLARA, Calif. – July 13, 2016 – [PanTerra Networks](#), the leading provider of unified cloud services for mid-market enterprises, today announced the expansion of its industry-leading 3rd party integration capabilities. The newly implemented integration features include support for several popular applications such as Office365, Outlook, Gmail, Google Apps, Salesforce, Dropbox, Box, Zendesk, and virtually any webpage with a phone number. These integration features are immediately available and free of charge for all PanTerra customers.

New integration features include:

- Support for Salesforce.com's OpenCTI interface for complete phone communications integration between any Salesforce.com CRM (such as salesforce and desk) and PanTerra's CloudUC service
- Support for seamless phone communications integration with: Office365 Outlook, Gmail, GoogleApps, Zendesk, Box and Dropbox allowing any phone number to be dialed directly from within the app.
- Support for direct phone number dialing from any web page in a Chrome or FireFox browser.

"The extensive integration and interoperability of CloudUC, allowing direct phone communications from within 3rd party applications, is yet another productivity booster for our customers.," said Arthur Chang, CEO of PanTerra Networks. He continued, "As both technology and service provider, our customers gain the maximum benefits of the most secure, reliable and interoperable cloud communications service available in the industry."

About PanTerra Networks

PanTerra Networks is a business-class Unified Cloud Service Provider, seamlessly delivering multi-media communications, collaborations, contact center, file sync & share and business analytics through its WorldSmart solution. WorldSmart is a HIPAA compliant, highly secure, ultra-reliable, futureproof unified cloud service that can be custom configured on a user by user basis and consistently deployed world-wide.

WorldSmart includes [CloudUC](#), its unified communications service that can upgrade or replace an enterprise's existing communications and collaborations infrastructure with a next-generation cloud-based unified communications service and [SmartBox](#) – Enterprise File Sync & Share, its secure cloud file storage, sync & share service with built-in unified communications features.

All WorldSmart services can be self-managed or provided through [SentraCloud](#), its fully managed solution delivered by PanTerra, which includes the management of all WorldSmart services, optional last mile MPLS capable connectivity and any associated on-premises networking equipment.



With PanTerra's Unified Cloud Service solution, enterprises gain the highest levels of security, scalability, reliability, availability, quality of service, service level agreement and support while significantly lowering their total cost of operations and IT administration complexities. PanTerra is headquartered in Santa Clara, CA.

For more information, please visit www.panterranetworks.com or call +1 800.805.0558 or email us at info@panterranetworks.com.

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